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### Appreciation

From John A. Fisher, President and Chief Executive Officer of the St. Paul Convention and Visitors Bureau:

Dear Dr. Amstutz:

Your letter made my day! You can well appreciate how satisfying it is to receive a message from a very important client that their expectations had been met and exceeded. We were both pleased and proud to serve as the host city for your most recent World Congress and the fact that you set new attendance for both organizations is particularly gratifying.

We've received more comments on your attendees (all positive) from both our hospitality and business community than we have any conference in recent memory. I'd like you to know how much I personally appreciated your taking time from your busy schedule to comment on the excellent services provided by our staff.

If I sound just a little bit proud to be associated with such a fine group of professionals, you're absolutely right. You should know that they also enjoyed working with you and your team and this is not always the case. Individually and as a group, they've told me how much they liked interacting with you, your staff and your members.

Thanks again for sharing your thoughts with me.

*Buiatrics is the study of cattle diseases and health management programs.*